



1. Where to Log In

You can access your Sprintax account from any of the following pages:

 **Sprintax Calculus:**
<https://calculus.sprintax.com/>





 **Sprintax Returns:**
<https://taxprep.sprintax.com/>

 **Sprintax Identity Account:**
<https://id.sprintax.com/>

Use this to manage your account details and choose which Sprintax product to access.

2. Logging In or Creating an Account

On the login page, you can:

-  Log in using your **email and password**
-  Link a **Google** or **Apple** account
-  Create a **new account** if you are using Sprintax for the first time
-  If you previously logged into your Calculus account with your Institution credentials, click "Campus", select your institution and click "Continue". You will then be redirected to your institution login page.

Note: If you already have a Calculus or Sprintax account, select **Log In**, do not choose Sign Up.

3. Common Login Issue: "Invalid Username/Password"

If you used the **same email address** for both Calculus and Returns but had **different passwords**, you may see an error when logging in.

What to do:

1. Click **“Forgot password?”**
2. Reset your password
3. Use the new password going forward (it will apply across Sprintax products)

Important:

- ✘ Accounts created with **different email addresses are separate** and **cannot be merged.**

4. Accessing Sprintax Calculus or Returns

Once logged into your Identity Account (<https://id.sprintax.com/>), you can:

- ✘ Choose whether to enter **Sprintax Calculus** or **Sprintax Returns**
- ✘ Switch between products from your main Sprintax account dashboard

Both Calculus and Returns provide a link back to your **Sprintax Identity Account**, where you can manage your settings.

5. Managing Your Sprintax Identity Account

This account is like a homebase where you can control your settings and access your Sprintax products.

Inside your Sprintax Identity account (<https://id.sprintax.com/>), you'll see:

Dashboard

- ✘ Quick access to:
 - **Profile Settings**
 - **Security Settings**
 - **Your Sprintax Products**

Profile Settings

- ✘ Update personal details
- ✘ Upload a profile picture

- ✘ Add a **secondary email address** (used for account recovery)

Important about secondary emails:

- ✘ You cannot use an email address that already exists on another Sprintax account
- ✘ If your personal email is already tied to a different Sprintax account, you must use a **new email address** as your secondary email

6. Passwords & Multi-Factor Authentication (MFA)

Under **Security Settings**, you can:

- ✘ Change your password
- ✘ Set up **Multi-Factor Authentication (MFA)** using an authenticator app

You can find step-by-step MFA instructions here:

<https://calculussupport.sprintax.com/hc/en-us/articles/42812187564173-How-to-set-up-your-2FA>

Note: SMS authentication is currently not available.

Need Help?

If you experience issues logging in or managing your account, please contact your institution's support team or Sprintax support.